

**August 29, 2009.**

**To: Keller Williams Realty**

2000 NW 150 Ave Suite 2000

Pembroke Pines, FL 33028

954-237-0400

**Re: Theresa Canizales**

Keller Williams Realty SW

CRS, REO, Short Sale, Luxury Homes

Dear Sir/Madam,

We are writing this letter to let you know how hard Theresa Canizales worked to save us from foreclosure, she is an exceptional professional and your company should be proud to have someone of her caliber working for you. When our hopes were down and we thought that we were going to lose everything, she always had a word of encouragement and comfort for us. Since we put our house in her hands to sell, she worked very hard to help us to sell it, the short sale company did nothing to help us (they even ignored our calls) and even then Theresa did not give up, she showed the house three times a day even on weekends and holidays, working with all she had to accomplish our goal and sell the house within the little time we had before the bank auctioned the house. We know that the money she made on the short sale was not enough for all her hard work, but our financial situation does not allow us to compensate her for it. Theresa took a heavy load off our shoulders; if the house was auctioned we know that it would be years before we could go back into any good credit standard, we can not ever thank her enough for it. Without Theresa we don't know how we were going to face the consequences of foreclosure in our credit history or subsequently bankruptcy.

This letter is just a small token for all the work that Theresa did to save our sanity in the crisis that we were facing.

Thanks for having someone like Theresa representing your company.

Sincerely

Luiz and Ligia Bahia

954-593-7330

08/29/09